Mid-Market Enterprises (MME) can futureproof their IT infrastructure and get out from under skyrocketing on-premises **IT** costs with a **unified** cloud solution from PanTerra.

UNIFIED CLOUD SOLUTIONS
WorldSmart is a comprehensive suite of unified cloud services including communications, collaboration, file sync & share and business analytics services. PanTerra's cloud services increase business productivity, lower operating costs, maximize IT flexibility, maintain the highest levels of security and reliability and ensure easy global deployment across your organization.

CLOUD INFRASTRUCTURE
PanTerra's cloud infrastructure significantly reduces costly capex and maintenance contract costs with maintenance-free cloud technology that is ultra-reliable, secure, scalable and globally consistent.

UNIFIED COMMUNICATIONS
Comprehensive hosted PBX with unlimited concurrent calling and advanced UC features built-in with full mobile device support.

COLLABORATION/TEAM
Interactive team collaboration made easy with a unified user interface for file sharing, instant messaging, presence, web meetings, and HD audio/video conferencing.

CONTACT CENTER
Robust ACD queues with skills-based routing, supervisory modes, call recording, business analytics built-in, and support for mobile devices makes our contact center solution more responsive to customers.

BUSINESS ANALYTICS
100+ customizable SLA/KPI performance metrics, real-time and historical monitoring and reporting, advanced notifications, integrated communications for instant corrective action. Support for mobile devices.

FILE SYNC & SHARE
SmartBox combines enterprise file sync & share features with unified communications to deliver communications-enabled content management allowing you to share, communicate and collaborate all in one easy to use solution.

WorldSmart for the Technology Focused Business

Technology companies and engineering teams regularly have the challenge of finding best of breed engineering skills for a focused discipline from multiple geographic areas. Engineering firms are quick to move and make decisions and require new ways to interact dynamically versus sitting in traditional meetings. Ramping staff up and down, reviewing projects, performing code reviews, revising plans and performing demos are common tasks in the daily lives of these highly interactive groups.

WorldSmart delivers the best of all worlds for engineering teams and technology companies by unifying all communication tools including web collaboration and desktop sharing so development efforts can be quickly reviewed by anyone, from anywhere.

Cost Conscious and Flexible

- Zero capital expenditures for site-agnostic communication services
- Complete communication package and support from one service provider
- Ability to grow staff in the office, remote offices or remote locations
- Elimination of duplication and non-standard procedures and applications

Unified Solutions without the Headaches

- Advanced applications integrated under the same platform
- Point-and-click email, calendar, voice, electronic fax, remote extension, desktop share and impromptu web meetings
- Quick answers you need with presence and instant message and mobile message
- Unlimited conference calling, video and calendaring to ensure schedules are met and everyone is notified
- SmartBox – file sharing that communicates

Technology companies thrive with WorldSmart. All communications integrated together under a single cloud-based platform, lower total cost of ownership and elimination of the headaches associated with multiple vendors. Native support for unified communications, remote people and offices, webinars and instant message with mobile support and real-time presence turn your engineering and technology teams into highly productive and cohesive groups.

WORLDSMART™

2014 INTERNET TELEPHONY PRODUCT OF THE YEAR

2014 Cloud Computing Winner — Product of the Year

THE AMERICAN BUSINESS AWARDS

Best in Biz AWARDS 2014 WINNER

Product Of The Year 2014 UNIFIED COMMUNICATIONS