PanTerra

Unified Cloud Services
Communications | Collaborations | Analytics | File Sync & Share

SOLVEFORCE
888.765.8301

Mid-Market Enterprises (MME) can futureproof their IT infrastructure and get out from under skyrocketing on-premises **IT** costs with a **unified** cloud solution from PanTerra.

UNIFIED CLOUD SOLUTIONS

WorldSmart is a comprehensive suite of unified cloud services including communications, collaboration, file sync & share and business analytics services. PanTerra's cloud services increase business productivity, lower operating costs, maximize IT flexibility, maintain the highest levels of security and reliability and ensure easy global deployment across your organization.

CLOUD INFRASTRUCTURE

PanTerra's cloud infrastructure significantly reduces costly capex and maintenance contract costs with maintenance-free cloud technology that is ultra-reliable, secure, scalable and globally consistent.

UNIFIED COMMUNICATIONS

Comprehensive hosted PBX with unlimited concurrent calling and advanced UC features built-in with full mobile device support.

COLLABORATION/TEAM

Interactive team collaboration made easy with a unified user interface for file sharing, instant messaging, presence, web meetings, and HD audio/video conferencing.

CONTACT CENTER

Robust ACD queues with skills-based routing, supervisory modes, call recording, business analytics built-in, and support for mobile devices makes our contact center solution more responsive to customers.

BUSINESS ANALYTICS

100+ customizable SLA/KPI performance metrics, real-time and historical monitoring and reporting, advanced notifications, integrated communications for instant corrective action. Support for mobile devices.

FILE SYNC & SHARE

SmartBox combines enterprise file sync & share features with unified communications to deliver communications-enabled content management allowing you to share, communicate and collaborate all in one easy to use solution.

WorldSmart for the Real Estate Industry

WorldSmart enables the real estate industry to communicate with clients and its support organizations (i.e., escrow, title, broker, etc.) on multiple levels and have access to valuable information in real-time. To remain competitive these transaction-oriented businesses must have field sales that are mobile while remaining connected, have instant access to important information from offices, staff and peers, and be able to quickly automate repetitive inquiries regarding valuable inventory.

Provide the communication tools your staff and customers need. Integrated and unified mix medium communications for phones, faxes, secure instant message, mobile text message, email, contacts, file sharing and calendaring from one SaaS vendor and connect people with clients in multiple ways.

Automate Repetitive Inquiries. Auto Attendant and virtual extensions are great tools for automating playback of repetitive requests on products, properties and loan programs. Clients can call and enter any information related to a home, loan or special promotion with our dial by name and be presented with specific informational messages on the relevant subject.

Electronic Fax. Use your computer to send and receive faxes, view faxes on your cell phone or computer, receive faxes via email attachments and store for later review and printing.

Get answers quickly with cell to desktop instant messaging. Use our integrated presence and secure instant messenger with dynamic mobile cell phone text conversion to get the answers needed on the road and in the office.

Keep staff informed with distribution lists. Voicemail broadcast lists are a great tool to keep staff informed of new products and inventory. Quickly record a broadcast message and all staff will receive a voicemail in their personal voicemails to listen to at their leisure from cell phones, computers or office phones.

The WorldSmart Advantage. Give staff the tools they need to provide top customer service, give field people accessibility to increase transactions, and take advantage of automation to increase revenue. With PanTerra, we deliver complete unified communications the way you can use is so you can focus servicing clients in ways they never imagined.

Contact us today for a demonstration.

WorldSmart and FutureProof Communications are trademarks of PanTerra Networks. Prices and specifications are subject to change without notice.

WORLDSMART™

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