

Mid-Market Enterprises (MME) can futureproof their IT infrastructure and get out from under skyrocketing on-premises IT costs with a **unified** cloud solution from PanTerra.

UNIFIED CLOUD SOLUTIONS

WorldSmart is a comprehensive suite of unified cloud services including communications, collaboration, file sync & share and business analytics services. PanTerra's cloud services increase business productivity, lower operating costs, maximize IT flexibility, maintain the highest levels of security and reliability and ensure easy global deployment across your organization.

CLOUD INFRASTRUCTURE

PanTerra's cloud infrastructure significantly reduces costly capex and maintenance contract costs with maintenance-free cloud technology that is ultra-reliable, secure, scalable and globally consistent.

UNIFIED COMMUNICATIONS

Comprehensive hosted PBX with unlimited concurrent calling and advanced UC features built-in with full mobile device support.

COLLABORATION/TEAM

Interactive team collaboration made easy with a unified user interface for file sharing, instant messaging, presence, web meetings, and HD audio/video conferencing.

CONTACT CENTER

Robust ACD queues with skills-based routing, supervisory modes, call recording, business analytics built-in, and support for mobile devices makes our contact center solution more responsive to customers.

BUSINESS ANALYTICS

100+ customizable SLA/KPI performance metrics, real-time and historical monitoring and reporting, advanced notifications, integrated communications for instant corrective action. Support for mobile devices.

FILE SYNC & SHARE

SmartBox combines enterprise file sync & share features with unified communications to deliver communications-enabled content management allowing you to share, communicate and collaborate all in one easy to use solution.



WorldSmart for Non-Profits

PanTerra provides the best of all worlds for non-profit and community assistance groups with WorldSmart, its outsourced complete unified communication service. Our customers benefit from unique PanTerra industry leading service benefits, such as no capital required service model, no long term service contracts requirements and all inclusive communication services eliminating on site IT staff requirements. **With WorldSmart, you can get all your communications and IT staff from one vendor.**

Keeping Costs Under Control

- All communications from one provider for voice, email, antivirus, file sharing, calendar, instant message, electronic fax, chat and mobile message
- No on-site hardware
- No long term contracts
- 24 hours a day, 365 days a year tech support
- Ability to scale services up and down as organization changes
- Predictable budgets
- Futureproof guarantee

Grow and Manage Your Business

- Comprehensive contact center service to manage fund raising and community campaigns
- Support for multiple office and seasonal centers
- Detailed cost analysis breakdown by user, site or service
- Webinar support to market activities and recruit common interest groups
- Conference calling included for campaign planning and group collaboration

User Benefits

- Dedicated DID phone numbers and digital FAX
- Desktop share integrated to quickly share ideas
- SmartBox – file sharing that communicates
- Company email, calendar and antivirus services
- Instant message and presence
- Mobile message and mobile call to keep in touch with people in the office and out in the field

Contact us today for a demonstration.

WorldSmart and FutureProof Communications are trademarks of PanTerra Networks. Prices and specifications are subject to change without notice.

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