

Mid-Market Enterprises (MME) can futureproof their IT infrastructure and get out from under skyrocketing on-premises IT costs with a **unified** cloud solution from PanTerra.

UNIFIED CLOUD SOLUTIONS

WorldSmart is a comprehensive suite of unified cloud services including communications, collaboration, file sync & share and business analytics services. PanTerra's cloud services increase business productivity, lower operating costs, maximize IT flexibility, maintain the highest levels of security and reliability and ensure easy global deployment across your organization.

CLOUD INFRASTRUCTURE

PanTerra's cloud infrastructure significantly reduces costly capex and maintenance contract costs with maintenance-free cloud technology that is ultra-reliable, secure, scalable and globally consistent.

UNIFIED COMMUNICATIONS

Comprehensive hosted PBX with unlimited concurrent calling and advanced UC features built-in with full mobile device support.

COLLABORATION/TEAM

Interactive team collaboration made easy with a unified user interface for file sharing, instant messaging, presence, web meetings, and HD audio/video conferencing.

CONTACT CENTER

Robust ACD queues with skills-based routing, supervisory modes, call recording, business analytics built-in, and support for mobile devices makes our contact center solution more responsive to customers.

BUSINESS ANALYTICS

100+ customizable SLA/KPI performance metrics, real-time and historical monitoring and reporting, advanced notifications, integrated communications for instant corrective action. Support for mobile devices.

FILE SYNC & SHARE

SmartBox combines enterprise file sync & share features with unified communications to deliver communications-enabled content management allowing you to share, communicate and collaborate all in one easy to use solution.



WorldSmart in the Hospitality Industry

Balancing the needs of your business with the needs of your clientele can be challenging. How do you incorporate the two without spending a bundle on disjointed communications services and continue to offer exemplary hospitality services that make your staff and customers feel at home? The answer is – a Unified Cloud Services Solution, like WorldSmart, that integrates file sharing, mobility, and communications that's easy to use and 99.999% reliability built-in.

- Complete contact center and remote agent and supervisor capabilities unifying front lines with operations for superior response and customer service
- Offer clientele the services they need when their office is across the globe – video conferencing, teleconferencing, file sharing, and more

Total Communication Cost Reduction and Improved Infrastructure

- Eliminates duplication, complexities and significantly reduces costs and administrative overhead
- SaaS delivery essentially eliminates on-site equipment, applications and maintenance; thereby reducing capitol expenses and maintenance costs
- Futureproof guarantee gives a foundation that eliminates obsolescence or scale forecasting
- Native multisite architecture allows businesses to dynamically change without any communication technology limitations

WorldSmart gives the hospitality industry the communications tools they need to keep clients coming back.

A Complete Unified Communication Platform for the Whole Organization

- Service for all sites and communication types
- Calendaring system, file sharing and email to keep everyone accessible, on the same page and on schedule
- Group locations, teams and individuals together for phone, email, instant messaging and broadcast voicemails to increase productivity and accessibility across the whole organization
- Direct dial access numbers and automated attendant call distribution for the entire organization
- Video conferencing and web meetings on the fly so information with staff is at your fingertips

Contact us today for a demonstration.

WorldSmart and FutureProof Communications are trademarks of PanTerra Networks. Prices and specifications are subject to change without notice.

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