

Mid-Market Enterprises (MME) can futureproof their IT infrastructure and get out from under skyrocketing on-premises IT costs with a **unified** cloud solution from PanTerra.

### UNIFIED CLOUD SOLUTIONS

WorldSmart is a comprehensive suite of unified cloud services including communications, collaboration, file sync & share and business analytics services. PanTerra's cloud services increase business productivity, lower operating costs, maximize IT flexibility, maintain the highest levels of security and reliability and ensure easy global deployment across your organization.

### CLOUD INFRASTRUCTURE

PanTerra's cloud infrastructure significantly reduces costly capex and maintenance contract costs with maintenance-free cloud technology that is ultra-reliable, secure, scalable and globally consistent.

### UNIFIED COMMUNICATIONS

Comprehensive hosted PBX with unlimited concurrent calling and advanced UC features built-in with full mobile device support.

### COLLABORATION/TEAM

Interactive team collaboration made easy with a unified user interface for file sharing, instant messaging, presence, web meetings, and HD audio/video conferencing.

### CONTACT CENTER

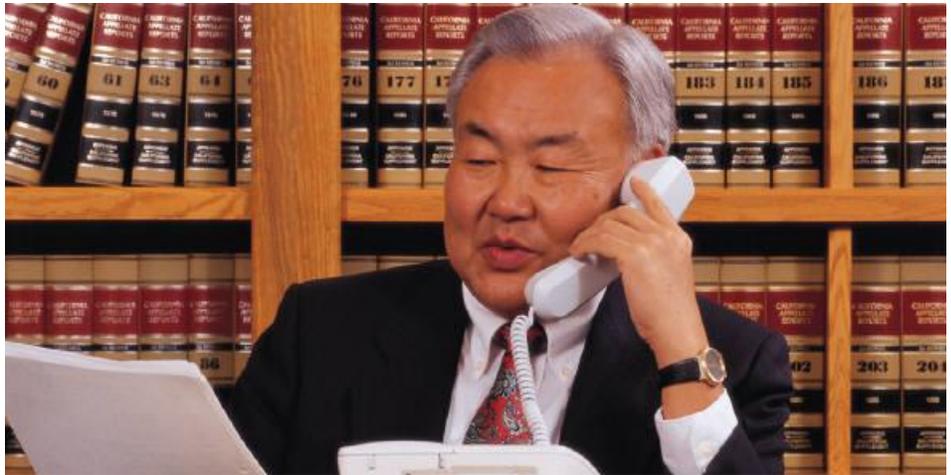
Robust ACD queues with skills-based routing, supervisory modes, call recording, business analytics built-in, and support for mobile devices makes our contact center solution more responsive to customers.

### BUSINESS ANALYTICS

100+ customizable SLA/KPI performance metrics, real-time and historical monitoring and reporting, advanced notifications, integrated communications for instant corrective action. Support for mobile devices.

### FILE SYNC & SHARE

SmartBox combines enterprise file sync & share features with unified communications to deliver communications-enabled content management allowing you to share, communicate and collaborate all in one easy to use solution.



## WorldSmart for Government Agencies

PanTerra provides an effective and efficient solution for federal, state and local government agencies that need to deliver more for less. WorldSmart's completely cloud-based solution eliminates upfront capital requirements and provides maximum flexibility in deployment and maintenance. Agencies benefit from additional unique PanTerra industry leading service benefits and all inclusive communication services eliminating on-site IT staff requirements. With PanTerra, you can get all your communications services from one vendor.

### Keeping Costs Under Control

- All communications from one provider for voice, email, conferencing, collaboration, voicemail, calendar, instant message, electronic fax, chat and mobile message
- No on-site hardware
- No long term contracts allow greater seasonal flexibility
- 24 hours a day, 365 days a year tech support
- Ability to scale up and down services as organization changes
- Flat pricing for unlimited use for predictable cost budgets

### User Benefits

- Dedicated DID phone numbers and digital FAX
- Desktop share integrated to quickly share ideas across town or with recruitment groups
- SmartBox – file sharing that communicates
- Company email, calendar and antivirus services
- Instant message and visual presence with Unified Command Center for the entire organization to stay in contact and aware of availability
- Mobile message and mobile call to keep in touch with people in the office and out in the field

Agencies will appreciate WorldSmart's approach to all communications with no commitments. Not only do we provide a complete communication package from one outsourced vendor, but also eliminate all on-site hardware requirements lowering the total cost of use. By offering all you can use plans, and use anywhere technology PanTerra really opens the opportunities for these agencies to deliver the highest level of governmental services in the most professional manner without the headaches or worries of IT complexities. Communications simplified as a service.

**Contact us for a demonstration TODAY!**

WorldSmart and FutureProof Communications are trademarks of PanTerra Networks. Prices and specifications are subject to change without notice.