

Mid-Market Enterprises (MME) can futureproof their IT infrastructure and get out from under skyrocketing on-premises IT costs with a **unified** cloud solution from PanTerra.

### UNIFIED CLOUD SOLUTIONS

WorldSmart is a comprehensive suite of unified cloud services including communications, collaboration, file sync & share and business analytics services. PanTerra's cloud services increase business productivity, lower operating costs, maximize IT flexibility, maintain the highest levels of security and reliability and ensure easy global deployment across your organization.

### CLOUD INFRASTRUCTURE

PanTerra's cloud infrastructure significantly reduces costly capex and maintenance contract costs with maintenance-free cloud technology that is ultra-reliable, secure, scalable and globally consistent.

### UNIFIED COMMUNICATIONS

Comprehensive hosted PBX with unlimited concurrent calling and advanced UC features built-in with full mobile device support.

### COLLABORATION/TEAM

Interactive team collaboration made easy with a unified user interface for file sharing, instant messaging, presence, web meetings, and HD audio/video conferencing.

### CONTACT CENTER

Robust ACD queues with skills-based routing, supervisory modes, call recording, business analytics built-in, and support for mobile devices makes our contact center solution more responsive to customers.

### BUSINESS ANALYTICS

100+ customizable SLA/KPI performance metrics, real-time and historical monitoring and reporting, advanced notifications, integrated communications for instant corrective action. Support for mobile devices.

### FILE SYNC & SHARE

SmartBox combines enterprise file sync & share features with unified communications to deliver communications-enabled content management allowing you to share, communicate and collaborate all in one easy to use solution.



## WorldSmart for the Construction Industry

Dealing with the complexities of a business communication network that must accommodate job-site accessibility and multiple devices is no easy task. Traditional voice solutions require multiple products, applications and services per location and remote users are still left with limitations. Add to that all the other communications that we use on a daily basis to maintain a comprehensive communications solution and the costs and headaches are compounded.

Enter the PanTerra Network where business communications to us is everything unified regardless of location, device or mobility including digital business voice, video, fax, email, contact, calendar, chat, instant message, presence, conferencing, webinars and desktop sharing from one interface.

With WorldSmart, multiple office and mobile support is not a definition with physical demands or limitations; it is simply a configuration setting. Complete freedom to present your customers with your best representation, and route communications to employees to best suit your business needs.

### Web Conferencing at your fingertips.

Having crews at various locations requires that you be able to reach multiple parties at the same time. WorldSmart gives you the conferencing tools you need, whenever you need it. No 12-digit

passcodes are required – simply click the web conference link and you're ready to conduct web conferences, telephone meetings and even video conferences ad hoc.

**Eliminate CAPEX Costs.** WorldSmart services run in a reliable data center and are delivered to you "on-demand" through your existing data network without additional CAPEX costs. And with WorldSmart, you not only get all the PBX services you need, but many more communications services you already depend on, like email, web meeting, desktop sharing, audio conferencing, secure IM messaging, just to name a few.

**Unify Communications.** At PanTerra Networks, we solve the communications dilemma by unifying all of your communications needs. PanTerra provides a complete one-stop-shop for all of the communication, collaboration, contact center and messaging services required to run your company.

- Connect all of your users through one, unified communications platform
- Collaborate with co-workers around the globe
- Consolidate your voice traffic, and manage your globally distributed telephony solution through one simple interface

WorldSmart and FutureProof Communications are trademarks of PanTerra Networks. Prices and specifications are subject to change without notice.